



KALON™ CUSTOMER CARE

10-year limited warranty

This document represents your product warranty. Please retain it for your records.

Congratulations on a smart investment. Your new installation of KALON™ solid surface installed by an Approved Fabricator/Installer, entitles you to enjoy the quality assurance provided by a 10-year Limited Warranty. Kurve, the distributor of KALON™ solid surface material is proud to offer a 10-year manufacturer's warranty. Kurve warrants to the owner of a KALON™ solid surface product for **approved applications** (as listed on website) that Kurve will, at its option, repair or replace, without charge, such product if it fails due to any manufacturing defect during the first 10 years after initial installation – **except** for damage caused by physical or chemical or mechanical abuse or damage from excessive heat.

This includes necessary reasonable labour charges needed to repair or replace the product covered here under.

This installed warranty applies only to **permanently installed** KALON™ solid surface products:

- 1) Installed only by an Approved Fabricator/Installer.
- 2) Which have not been moved from their original place of installation.
- 3) Including seam performance, but not seam appearance.
- 4) Which have been installed following all KALON™ solid surface recommended procedures for fabrication and installation.
- 5) The warranty is transferable to the new owner on notification to Kurve Limited.

To the extent permitted by law:

- 1) The obligation by Kurve hereunder is limited solely to the repair or replacement including necessary reasonable labour charges of the KALON™ product purchased hereunder. Please note however that slight colour variations can occur between different batches of KALON™. Hence Kurve cannot guarantee that the colour of any material used to aid a repair will be an exact colour match to the existing benchtop.
- 2) No implied or express warranty or merchantability or fitness for a particular purpose is granted by this warranty except as expressly stated herein.
- 3) Kurve shall not be liable in either tort or contract for any loss or direct, consequential or incidental damages arising out of the use or inability to use KALON™ products, except loss and damages under the Consumer Guarantees Act.
- 4) To qualify for repair or replacement, the owner **must** provide the original sales receipt or other documentation acceptable to Kurve which demonstrates proof of purchase of the KALON™ installation, clearly showing both the date of purchase and that the installation was performed by a Kurve authorised KALON™ Fabricator/Installer. The Kurve 10-year Warranty for KALON™ is your ultimate assurance of lasting quality. If we can answer any further questions regarding this warranty, please contact Kurve directly by writing or calling:

Kurve Limited
PO Box 82151
Highland Park, Auckland
Ph: 0-9-577 1335
Fax: 0-9-577 1353

Nothing in this warranty is intended to limit any condition, warranty, right or remedy available pursuant to any Australian Legislation (Commonwealth or State, including the Trade Practices Act 1974) or any New Zealand Legislation (including the Fair Trading Act 1986 and the Consumers Guarantee Act 1993) except to the extent permitted under such legislation.

KALON™ 10-year Limited Warranty

To be completed by the Certified or Approved Fabricator/Installer

Customer Name

Street

City Postcode

Telephone ()

Date of installation / /

Where did the customer purchase their KALON™ product(s)?

Kitchen and bath retailer Builder

Remodel/contractor Architect/designer

Other (*specify*)

KALON™ used for:

Kitchen bench top Kitchen sink

Bathroom vanity top or bowls Other (*specify*)

Commercial application (*specify*)

Sales Person's Name

Sold by – (Retailer)

.....

Street

.....

City Postcode

Telephone ()

Certified or Approved Fabricator/Installer

Name

Number

What was the main reason the customer purchased KALON™?

Durability Easy care

Colour/Appearance

Value for Money

Other (*specify*)



**PO BOX 82151 Highland Park
Auckland, New Zealand**

www.kalonsurfaces.co.nz